

Support our Performance and Growth in Visakhapatnam

Cultuzz Digital Media GmbH was founded in Berlin in the year 2000. The company is specialized in online sales and distribution for the hospitality industry and is the global market leader in selling hotel vouchers on eBay. Our customers are mainly international hotel chains and private managed hotels.

Headquartered in Berlin, Germany, we operate subsidiaries in Europe, the U.S. and Australia, as well as in India. Our software products and systems are completely developed in-house by strong teams located in Visakhapatnam, India and in Berlin, Germany.

Now, for our office in Visakhapatnam, we are searching a

Customer Support Executive

Responsibilities:

- Own & resolve customer support issues via mails and calls
- Escalate calls when necessary
- Support sales team efforts (recognize and register new leads)
- Contribute to ongoing process & workflow improvement
- Process work by strictly managing timelines and system requirements
- Support, analyze and investigate new feature development with data analysis
- Actively contribute to other functional responsibilities of the company

Qualification:

- Bachelor's degree with 1 year experience
- Hotel Management / Online Travel Portals / Travel Support Services

Skills:

- Excellent written and verbal communication skills in English and Hindi. Knowledge of other local languages is an added advantage
- Ability and willingness to work in a multi-tasking environment
- Able to work effectively within time constraints
- Strong knowledge of Microsoft Office and Internet
- Candidates must be able to work autonomously and be self motivated

Successful applicants will receive a competitive salary, excellent benefits packages, and great career prospects. It is understood that you will be trained and supported very well.

If you are interested in this position, please send your significant application, if possible as pdf-file, to job2010h@cultuzz.com.

This is the right job for me!

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